

Store Retail Supervisor and Salesperson – Full-Time Carts'n'Parts Australia – Penrith, NSW, 2750

A fantastic opportunity for a Store Retail Supervisor and Salesperson is available at the brand new Carts'n'Parts Australia NSW Warehouse/Showroom in Penrith due to open in February 2025. If you are an eager, hands-on, and self-motivated individual with sales experience, this is your chance to join a dedicated team and make an impact within the golfing industry.

Job Type: Full-Time (Monday – Friday 8.30am – 4.30pm)

Key Duties / Responsibilities:

- Manage day-to-day administrative tasks, including opening and closing the store, answering phones, responding to emails, and addressing customer enquiries.
- Assist with and oversee the safe unloading of shipping containers, containing imported golf cart products, and support the assembly of carts (along with installing on rain curtains) when necessary.
- Provide local sales support in collaboration with the national Sales Team, including preparing quotes, processing orders, scheduling service bookings, and following up with clients to ensure satisfaction.
- Maintain accurate records of sales, customer interactions, and inventory levels to ensure seamless operations.
- Collaborate with the national Marketing Team by providing feedback on sales, enquiries, and leads, helping to develop strategies to increase sales and improve customer retention.
- Perform general office duties, such as filing, photocopying, and data entry, to support administrative efficiency.

Role Requirements:

- Strong sales experience not afraid to follow leads
- Hands-on experience and skilled with tools (tools will be provided)
- Well organised and have a professional presentation
- Capability to work autonomous
- Physically capable of safely performing heavy lifting and manual handling tasks
- Excellent communication and interpersonal skills, with the ability to interact professionally with customers
- Proficiency in Microsoft Office Suite and Gmail
- Valid Drivers Licence
- Valid Forklift Licence (highly beneficial)
- Experience with CRM software (highly beneficial)
- Golf Cart or Caravan industry experience is considered favourable

What We Will Offer:

- \$55,000 \$60,000 per year (based on experience) + Super
- Opportunities for internal growth for the right candidate
- Immediate start

About Carts'n'Parts Australia:

Established in 2008, Carts'n'Parts Australia is a family-run business dedicated to providing honest and expert service for all things Golf Carts nationwide! From sales to service, tradeins, and repairs, we are passionate about our work. Learn more about us at cartsnparts.com.au.

How to Apply:

If you believe you are the right candidate for this role, APPLY NOW! Email Clare at: <u>info@cartsnparts.com.au</u> or call 1300 93 88 11